



WELCOME

Whether you are a new or an existing patient, we would like to thank you for choosing our practice. At Bath Spa Dentistry we provide high-quality treatment in a friendly environment. We are committed to continuing dental education and keeping abreast of the changes in modern dentistry. We encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease.

We are delighted to offer the Dental Care Plans – our own membership scheme, which enables us to provide you with the treatment and support necessary to control dental disease and restore your mouth to full fitness. Our modern health-promoting approach with continuing care means:

- Fewer fillings
- Less dental decay
- Less likelihood of toothache
- More attractive teeth
- More choice
- Reduced costs
- Helping to keep your our own teeth for life.

YOUR CHOICE FOR DENTAL CARE WITH US

As individuals we are having to make more and more provision for our own health needs. We at Bath Spa Dentistry believe that the best way of making treatment affordable, without compromising our high quality of care, is to offer you membership of our own Dental Care Plans which provide the following benefits:

- A convenient payment scheme for routine treatment
- Greater choice of treatment and materials
- More time to help prevent decay and gum disease
- A fair and equitable system where everybody pays the same
- Substantial discounts on additional treatments
- Worldwide Trauma and Emergency Callout Insurance
- Redundancy Protection.

CHANGE YOUR FACE WITH SAFE NON-SURGICAL BEAUTY TREATMENT:

- BOTOX® for frown lines, crows feet and wrinkles
- *Restylane* for lips, wrinkles and facial contours.

CHANGE YOUR SMILE WITH THE LATEST COSMETIC TEETH RESTORATION TECHNIQUES:

- Veneers
- Porcelain crowns
- Composite bondings
- Dental implants
- Teeth whitening.

DENTAL CARE PLAN 1

- Regular dental appointments (one per year) to provide:
 - Clinical examination
 - Checking for signs of oral cancer
 - X-rays where clinically necessary (excluding scan x-ray).
- Regular hygiene appointments (two per year) to provide:
 - Oral health therapy
 - Periodontal advice.
- Assessment of emergencies and dental pain with any emergency treatment required, carried out at the practice during normal surgery hours.
- All subsequent remedial work within 12 months of recommended restorative work.
- 10% reduction off routine restorations.
- Worldwide Trauma Insurance to protect against the cost of large, unforeseen accidental damage.
- Emergency Callout Insurance.
- Redundancy Protection.

DENTAL CARE PLAN 2

As for Plan 1, but members are entitled to two dental examinations and two hygiene appointments per year.

DENTAL CARE PLAN 3

As for Plan 1, but members are entitled to one dental examination and three hygiene appointments per year.

DENTAL CARE PLAN 4

As for Plan 1, but members are entitled to two dental examinations and four hygiene appointments per year.

CHILDREN'S DENTAL PLAN

- Regular dental appointments to provide:
 - Clinical examination
 - Checking for signs of oral cancer
 - X-rays where clinically necessary (excluding scan x-ray).
- Regular hygiene appointments (two per year) to provide:
 - Oral health therapy
 - Periodontal advice
 - Preventive techniques to reduce decay and gum disease
 - Dietary advice and instruction.
- Orthodontic assessments.
- All necessary fissure sealants to help prevent decay.
- All custom-made mouthguards, at laboratory cost.
- Worldwide Trauma Insurance to protect against the cost of large, unforeseen accidental damage.
- Emergency Callout Insurance.
- Parental Redundancy Protection.

Why suffer dental disease when you can enjoy dental health for life?

WORLDWIDE TRAUMA AND EMERGENCY CALLOUT INSURANCE

Emergency Callout – cover can be provided by any dentist worldwide who agrees to treat you. You simply pay the emergency callout charge to the dentist concerned and collect a receipted invoice. This will then be processed through the practice for reimbursement from the insurers and you will be refunded the callout fee, minus the excess, up to the policy limits. This cover is to provide immediate pain relief only; no additional or restorative treatment fees can be claimed. You should return to the practice in normal hours for any further treatment required.

Dental Trauma – cover is provided should you be unfortunate enough to suffer a dental trauma, for example, as a result of a road traffic accident or an accident at home or at work. The insurers will settle the claim up to the policy limits and you will need to pay any relevant excess.

Hospitalisation – benefit is provided should you have to stay in hospital as a result of dental trauma.

Permanent Facial Disfigurement – benefit is provided should you be scarred on the neck or face as a result of the accident.

Oral Cancer – a payment will be paid upon diagnosis of oral cancer.

Redundancy Protection (not included in the Registration and Insurance Scheme) – Plan premiums paid for up to one year.

A leaflet giving details of the insurance cover, limits, excesses and exclusions is available at the practice.

Practice staff are permitted to provide you with information about the insurance that is included in your Plan on behalf of Practice Plan Limited, the Plan Administrator. However, practice staff are not permitted to give advice about the insurance, e.g. to compare this insurance with other dental insurance in the market. If you have any questions about this insurance then please call Practice Plan Limited on 01691 677954.

REGISTRATION AND INSURANCE SCHEME

If you would prefer to pay on a fee-per-item basis, we strongly recommend that you use our Registration and Insurance Scheme. Registration with the practice costs £25 per year and will include the insurance cover described above (except Redundancy Protection). It is, however, conditional upon you attending the practice at least once a year for a check-up and having any remedial work undertaken as soon as possible, payment for which is not covered.

PRACTICE HOURS

Monday:	9.00 am - 1.00 pm	2.00 pm - 5.00 pm
Tuesday:	8.00 am - 1.00 pm	2.00 pm - 5.00 pm
Wednesday:	9.00 am - 1.00 pm	2.00 pm - 6.00 pm
Thursday:	9.00 am - 1.00 pm	2.00 pm - 5.00 pm
Friday:	8.00 am - 2.00 pm	

It is your responsibility to make sure you arrange all the appropriate appointments throughout the year. If the appointments are not used you will not be entitled to a refund.

If you have to cancel an appointment, please give us 24 hours' notice so that we can offer the time to someone waiting for treatment. We may make a charge for short notice cancellations or missed appointments.

EMERGENCIES

In case of an emergency during practice hours, please contact the practice immediately. We will always endeavour to see a patient in pain on the same day.

If you require emergency treatment outside surgery hours, please telephone the practice where you will hear a message detailing the specific arrangements for that day.

SAFETY

We take all necessary precautions to safeguard you and our staff. We follow recommended guidelines with regard to sterilisation of instruments and the use of disposable items, e.g. gloves and needles. We are happy to answer any questions you may have.

HOW DO I REGISTER?

Please call in at the practice where an Agreement will be completed. This will require your signature and bank account details for the Direct Debit mandate. Direct Debits are collected from your account on the 8th of every month. Benefit from cover will commence from the 1st of the month (Effective month on the dentist/patient Agreement).

If you have any queries, please ask a member of staff.



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DENTAL CARE PLANS

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DENTAL SURGEONS

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